Gigaset

C330

Good Ideas. Good Solutions.

The base at a glance
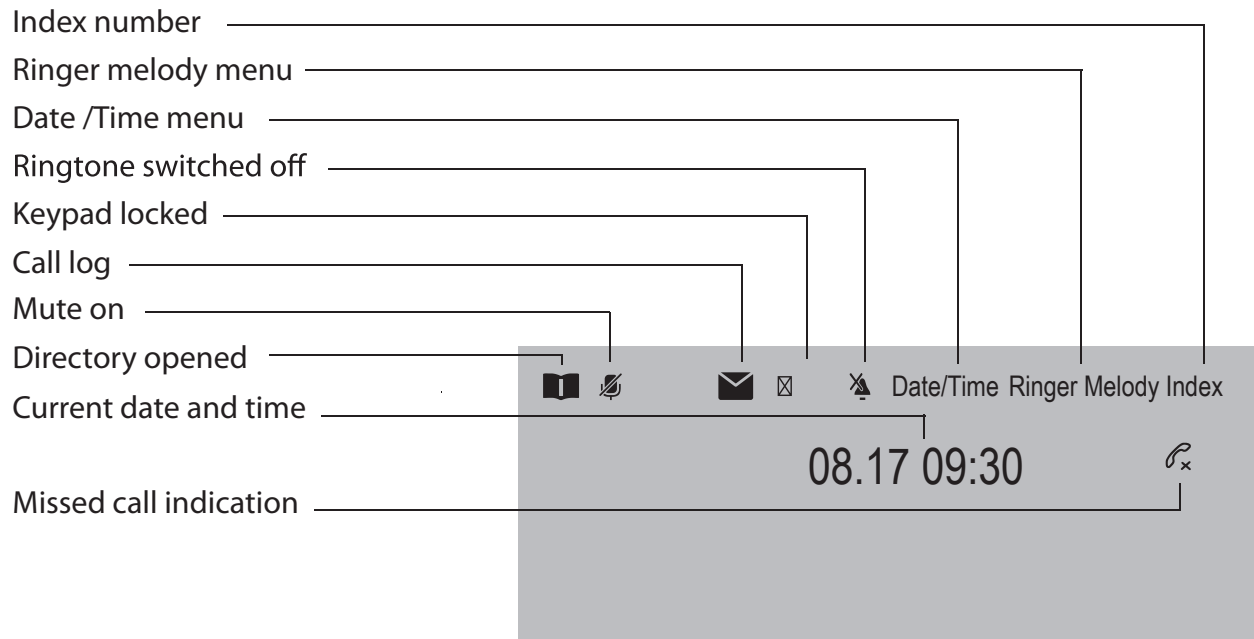
Gigaset C330
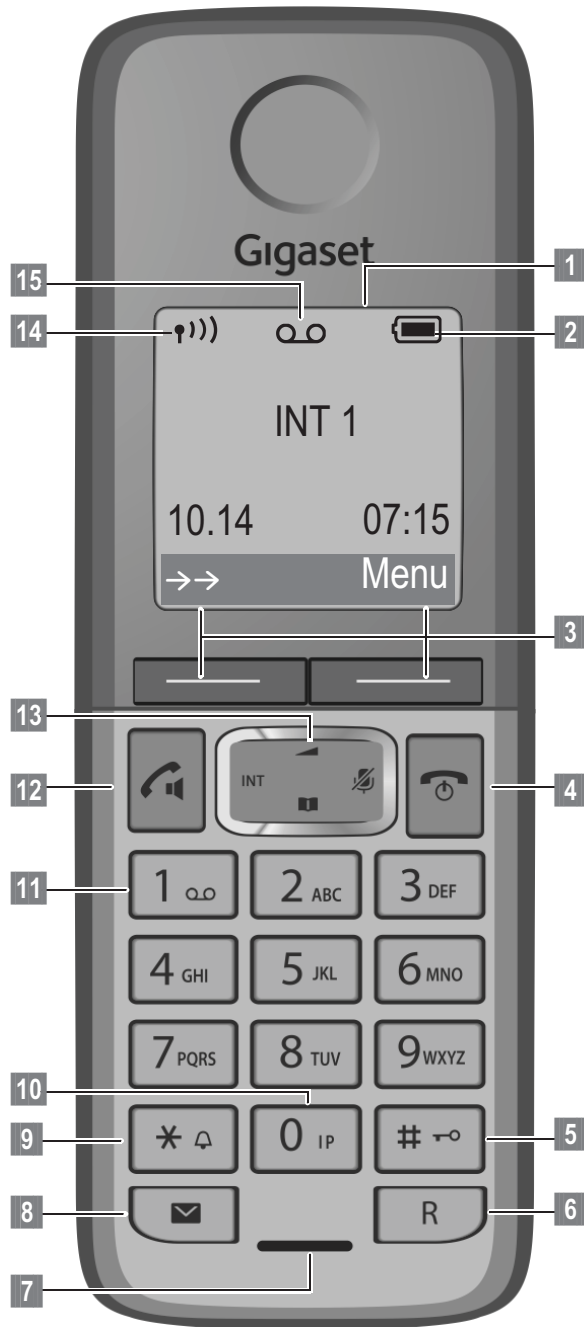

1 **Display** in idle status
Indicates that the telephone is powered on.
2 **End/Back** key
3 **Control key**
4 **INT** key
– Making internal calls
– Registering handsets
5 **Menu / OK** key
6 **One-touch memory keys** (C330 only)
7 **Call list**
8 **Redial** key
9 **Mute** key
Mute the microphone
10 **Recall** key
- Consultation call (flash)

- Insert a dialling pause (press and hold)
11 **Speaker** key (LED)
Switch between earpiece and speaker mode
12 **Star key**
Ringtone on/off (press and hold);
with an open connection: switch between
pulse and tone dialling (press briefly);
13 **Priority key**
Memory key for IP code (press and hold)
14 **Hash key**
Keypad lock on/off (press and hold in
idle status);

1

Base display symbols

The following symbols are displayed dependent on the settings and the operating status of your telephone:

Index number

Ringer melody menu

Date /Time menu

Ringtone switched off

Keypad locked

Call log

Mute on

Directory opened

Current date and time   📖   🔇   ✉   ⊠   🔕   Date/Time   Ringer   Melody   Index

08.17 09:30   📞ₓ

Missed call indication

2

The handset at a glance

1 **Display** in idle status
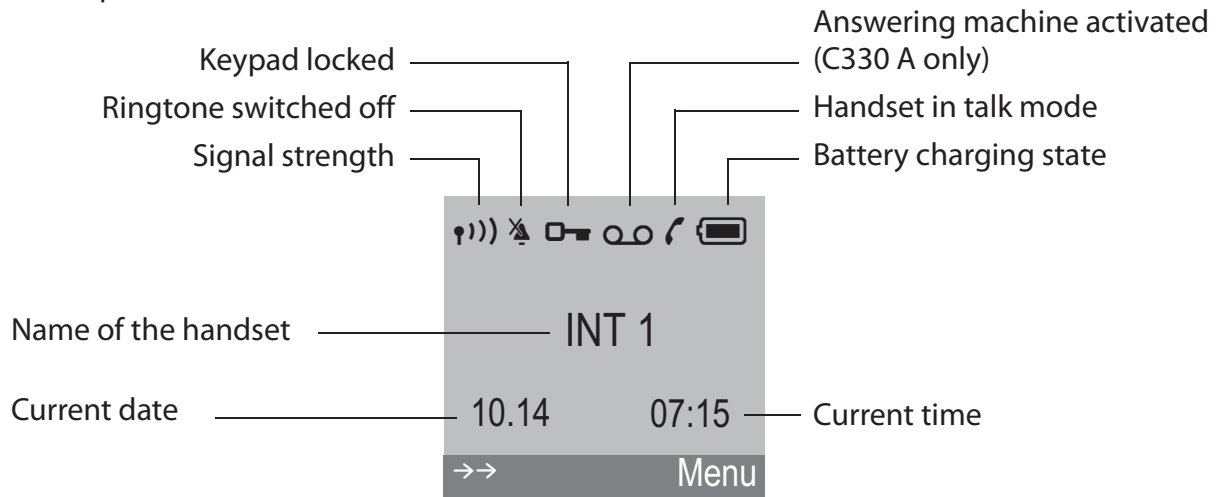2 **Battery charge status**
3 **Display keys**

4 **End call key, On/Off key**
End call, cancel function, go back one menu level (press briefly), back to idle status (press and hold), activate/deactivate handset (press and hold in idle status)

5 **Hash key**
Keypad lock on/off (press and hold in idle status);
toggles between upper/lower case and digits

6 **Recall key**
– Consultation call (flash)
– Insert a dialling pause (press and hold)

7 **Microphone**

8 **Message key**
Access to calls and message lists;
Flashes: new message or new call

9 **Star key**
Ringtone on/off (press and hold);
with an open connection: switch between dial pulsing/tone dialling (press briefly);

10 **Priority key**
Memory key for IP code (press and hold)

11 **Key 1**
Dial answering machine (C330 A only) (press and hold)

12 **Talk key**
Flashes: incoming call;
Accept a call (press briefly);

13 **Control key**
⬅ initiate an internal call;
➡ mute the microphone during a call;
⬆ open audio settings;
⬇ open the directory;

14 **Signal strength symbol** of the connection to the base

15 **Answering machine symbol** (C330 A only)

Answering machine switched on;
Flashes: Answering machine is recording a message or is being operated by another internal party.
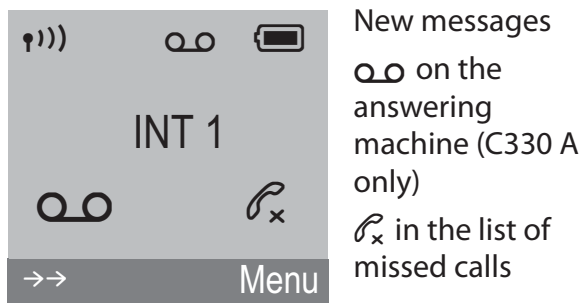
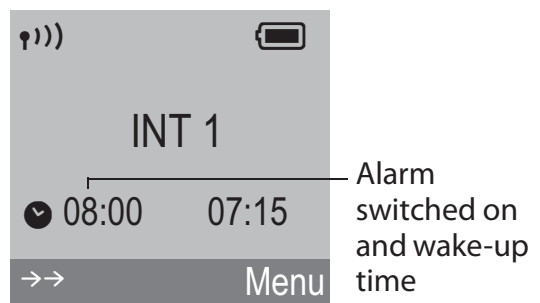You can register up to four handsets to the Gigaset C330/330 A

Handset display symbols

The following symbols are displayed dependent on the settings and the operating status of your telephone:

Keypad locked

Ringtone switched off

Signal strength

Answering machine activated (C330 A only)

Handset in talk mode

Battery charging state

Name of the handset — INT 1

Current date — 10.14   07:15 — Current time

→→   Menu

Message indication

INT 1

→→   Menu

New messages

oo on the answering machine (C330 A only)

✗ in the list of missed calls

Alarm indication

INT 1

08:00   07:15

→→   Menu

Alarm switched on and wake-up time

Signalling

External call

Internal call

Alarm clock

4

Display in idle status

◆ Reception signal between the base and handset:
good to poor: ¡ IN < C →→
If the handset goes out of range a warning tone will be heard.

◆ Battery charge status:
– ▭ ▭ ▭ ▭ (empty to full)
– = low warning tone: batteries almost empty
– ▭ ▭ ▭ during charging, the symbol changes periodically

◆ **INT 1**
Internal name of the handset (default).

◆ If the answering machine is activated, the ꝏ symbol will be displayed in the header (Gigaset C330 A only).

For more information about your telephone, visit : **www.gigaset.com**

```
┌─────────────────────────┐
│ ɪ))      ꝏ         ▭   │
│                         │
│          INT 1          │
│                         │
│ 10.14             07:15 │
│                         │
│ →→               Menu   │
└─────────────────────────┘
```

5

Safety precautions

> **Warning**
>
> Read the safety precautions and the user guide before use.
>
> Explain their content and the potential hazards associated with using the telephone to your children.

Only use the mains adapters supplied, as indicated on the underside of the base.

Only use the **recommended, rechargeable batteries** as this could otherwise result in significant health risks and personal injury.

The operation of medical appliances may be affected. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery.

Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.

The handset may cause an unpleasant humming or whistling noise in hearing aids or cause them to overload. If you require assistance, please contact the hearing aid supplier.

Do not install the base or charging cradle in bathrooms or shower rooms. The base is not splashproof

Do not use your phone in environments with a potential explosion hazard (e.g. paint shops).

If you give your Gigaset to someone else, make sure you also give them the user guide.

Please remove faulty bases from use or have them repaired by our Service department, as they could interfere with other wireless services.

First steps

Checking the pack contents

1. one Gigaset C330 or C330 A base
2. one Gigaset C330H handset
3. one charger for Gigaset C330H
4. two batteries
5. one battery cover
6. one receiver
7. one receiver cable
8. one phone cable
9. one mains adapter
10. this user guide C330/C330A (not pictured)

10

Setting up the base and handset charging cradle

The base and charging cradle are designed for use in enclosed dry rooms with a temperature range of +5°C to +45°C.

▶ Install the base on a level, non-slip surface in a central location in your house or flat.

> **Please note**
>
> Make sure you observe the range of the base for the handset connection.
> This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

▶ The display is protected by a plastic film. **Please remove the protective film!**

Please note:

◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.

◆ Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Connecting the base

▶ Connect the receiver to the telephone using the coiled cable supplied **1**.

▶ Connect the telephone jack **2**.

▶ Then connect the mains adapter **3**.

▶ Insert the cable of the mains adapter into the cable ducts **4**.

Please note:

◆ The mains adapter must **always be connected**, as the phone will not operate without a mains connection.

▶ Only use the mains adapter and phone cord **supplied**. Pin connections on telephone cables can vary (pin connections).
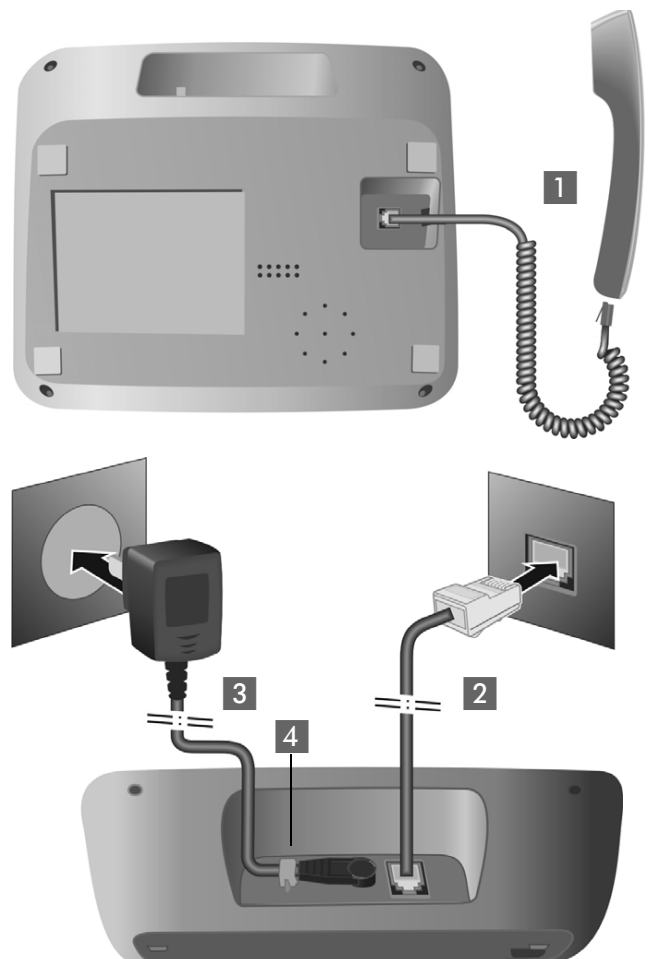
Connecting the handset charging cradle

1
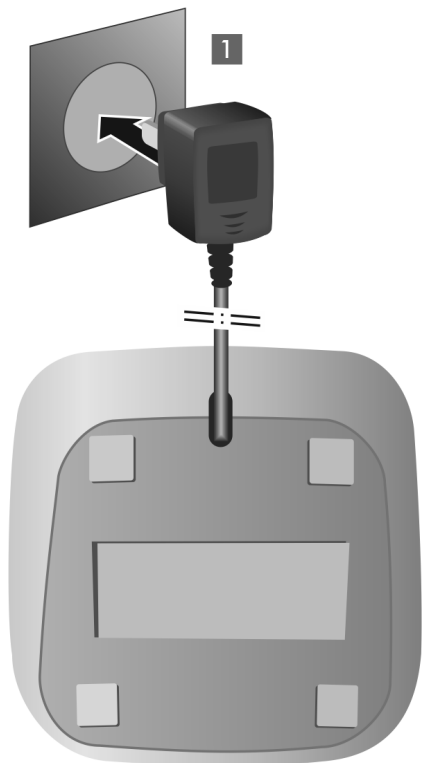
▶ Plug the mains adapter into the plug socket 1.

Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

Inserting the batteries and closing the battery cover

> **Warning**
> Only use the rechargeable batteries recommended by Gigaset Communications GmbH, i.e. never use conventional (non-rechargeable) batteries, as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be damaged or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

‣ Insert the batteries the right way round. The polarity is indicated in/on the battery compartment.
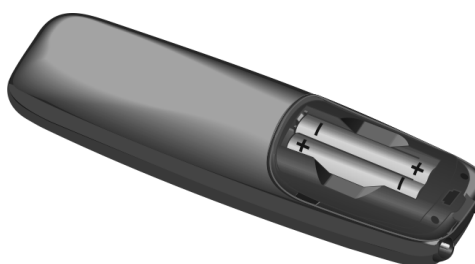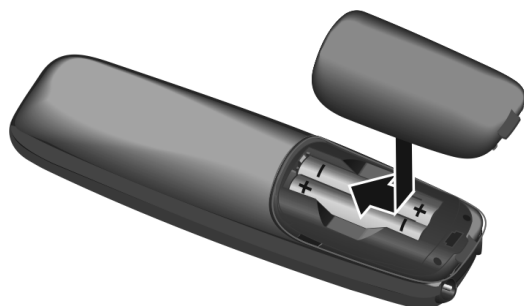
‣ First insert the battery cover from above.
‣ Then press the cover until it clicks into place.

To reopen the battery cover to replace the battery:

‣ Insert your fingernail into the notch on the top of the cover and push downwards.
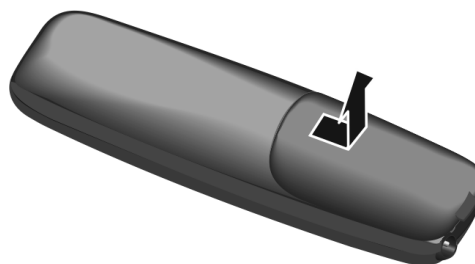
Placing the handset in the charging cradle

▸ Place the handset in the charging cradle with its **display facing forward**.

The supplied handset is registered with the base at the factory. You do not need to register it. If you wish to use your handset with a different base or use further handsets with your base, you will have to register them manually,

To charge the batteries, leave the handset in the charging cradle.

Please note

Only place the handset in the charging cradle that is intended for it.

Initial charging and discharging of the batteries

The correct charge level can only be displayed if the batteries are first fully charged **and** discharged.

▸ Place the handset in the charging cradle for **12 hours**.

▸ Then remove the handset from the charging cradle and do not replace it until the batteries are fully discharged.

Please note

◆ After the first battery charge **and** discharge you may replace your handset in the charging cradle after every call.

◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and re-insert them.

◆ The batteries may warm up during charging. This is not dangerous.

◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used. You can set the date and time on the base or on any registered handset.

Your telephone is now ready to use!

14

The Gigaset C330/330 A base

Using the base

Control key

Below, the side of the control key you need to press in the respective operating situation is marked by an arrow (top, bottom, right, left), e.g. ⊡ for "press right on the control key" or ⊡ for "press at the top of the control key".

The control key has a number of different functions:

When the base is in idle status

⊡   Open the directory.

⊡   Increase the ringer volume.

⊡   Decrease the ringer volume.

In the menu

⊡ or ⊡   Navigate to the required function.

In lists

⊡ / ⊡   Scroll up/down line by line.

During a call

⊡   Open the directory.

⊡ / ⊡   Adjust the loudspeaker volume for earpiece and speaker mode.

Keys on the keypad

⌗ / ☏ / M2 etc.
   Press the matching key on the keypad.

⌨   Enter digits or letters.

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.

⌗   Press and **hold** the hash key in idle status to activate or deactivate the keypad lock. You will hear the confirmation tone.

If the keypad lock is activated, the   symbol is displayed and a warning tone will be emitted when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is ended.

Reverting to idle status

You can revert to idle status from anywhere in the menu as follows:

▶ Press the back key ⌫ .

Or:

▶ Do not press any key: after 2 minutes the display will **automatically** revert to idle status.

Or:

▶ Briefly lift the corded handset.

16

Making calls

You make a call using the phone's receiver or the speaker.

Making an external call

External calls are calls using the public telephone network.

🖐📟 ➚   Enter the number and lift the receiver.

Or:

➚ 🖐📟   Lift the receiver and then enter the number.

The number is limited to 24 digits.

Instead of using the receiver:

◄   Press the speaker key to make a call via the speaker. The LED lights up permanently.

You can also switch at any time during the call. Throughout the whole of this section, the ➚ (or ➘) symbol can always represent ◄.

If the line is in use by a handset **Line In Use** is displayed.

Quick dialling

You can dial a number directly via a digit key ⃞2 ABC to ⃞9 WXYZ,

provided a number stored in the directory has been assigned to the digit key using the handset,

When the base is in idle status:

▶ Press and **hold** the digit key.
 The number is dialled immediately.

Ending a call

➘   Put down the receiver, or press the speaker key ⃞◄ if the call was made handsfree.

Accepting a call

The base indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk LED.

You can accept the call by:

▶ Lifting the receiver ➚.
▶ Pressing the speaker key ⃞◄ to make the call handsfree.

To deactivate the ringtone, press the ⃞* key. You can accept the call as long as it is displayed on the screen.

Calling Line Identification (CLI)

Calling Line Identification is a telephony service that transmits caller identification information (name or number). When you receive a call, the caller's number is displayed on the screen according to the following rules:

Number is transmitted

If the number is transmitted it is displayed.

If the number exceeds 24 digits, only the first 24 digits are displayed.

Number is not transmitted

The base rings but nothing is displayed.

17

Speaker mode

Instead of putting the receiver to your ear you can make a call using the speaker. This allows other people to participate in the call.

Activating/deactivating speaker mode

Activating while dialling

⌨ 🔊   Enter the number and press the speaker key.

When the speaker mode is activated, the 🔊 key lights up.

▸ You should inform your caller before you use the speaker function so that they know someone else is listening.

Switching between earpiece and speaker mode

🔊   Press the speaker key.

During a call and when listening to the answering machine (Gigaset C330 A only), activate or deactivate speaker mode.

If you wish to place the receiver in the base during a call:

▸ Press and hold the speaker key 🔊 while placing the receiver in the base.

For instructions on how to adjust the loudspeaker volume,

Adjusting the earpiece/ speaker volume during a call

To adjust the earpiece or speaker volume during a call:

◀▶   Use the control key to adjust the volume in five levels.

Switching to mute

You can deactivate the microphone in the receiver of the base during an external call.

🔇   Press the key to mute the microphone. The display shows the mute symbol 🔇. Press the key again to reactivate the microphone.

Making internal calls

Internal calls between the base and the handset or to other handsets registered on the same base are free.

An internal call is indicated by the paging tone, which is different from the incoming tone.

Calling all handsets

INT))   Initiate the internal call.

☎   Lift the receiver or press the speaker key 🔊.

All handsets are called. The connection will be established with the first answering handset. All other handsets cannot participate.

Ending a call

☎   Replace the receiver or press the speaker key 🔊.

Transferring a call

You can transfer an external call to any handset.

During an external call:

INT))   Press the key to page all registered handsets.
The external participant is put on hold.

Either:

🔊   Press the key or replace the receiver to transfer the call to the first answering handset.

If no handset answers within 30 sec. the call is transferred back to the base.

Or:

Wait until an internal participant answers. If necessary, announce the external call.

⌒ Replace the receiver.

The external call is transferred to the handset.

If no internal participant answers or the line is busy, press the [INT] key again to return to the external call.

Internal consultation/conference calls

When you are conducting an **external** call, you can call an **internal** participant at the same time for consultation or hold a conference call between all 3 participants.

You are conducting an **external** call:

[INT] Press the key to page all registered handsets.

The external participant is put on hold.

The connection will be established with the first answering handset for consultation.

Either:

[INT] Press the key.

You are reconnected with the external participant.

Or:

[INT] Press and hold the key.

Ending a conference call

⌒ Replace the receiver.

If an **internal** participant ends the call, the other remains connected to the external participant.

┌─ **Please note** ──────────────┐

Conferences are only possible between one external and two internal participants.

└─────────────────────────────────┘

Accepting/rejecting call waiting

If you receive an **external** call during an **internal** call, you will hear the call waiting tone (short tone). The caller's number will appear in the display if Calling Line Identification is enabled.

Accepting the external call

Either:

◄) Press the speaker key if you are conducting the internal call via the receiver.

┌ Lift the receiver if you are conducting the internal call via speaker.

The internal call is **ended** and you are connected to the external caller.

Or:

[INT] Press the key to answer the call and put the internal participant on hold.

Press [INT] again to toggle between the external and the internal participant.

Rejecting the external call

Ignore the call waiting. You remain connected with the internal participant. The ringtone can still be heard on other registered handsets.

The caller is forwarded to the answering machine if activated (Gigaset C330 A only).

19

Using the directory and lists

The following options are available to store information on calls, contacts and numbers:

◆ Directory

◆ Redial list,

◆ Call lists,

◆ One-touch memories,

Please note

The directory, call lists and shortcuts are saved in the base and shared with all registered handsets. Editing entries or copying numbers from the call list to the directory is only possible via handset. Changes apply to all handsets.

Directory

Storing and editing entries in the directory is only possible via handset

The directory can hold up to 150 entries. A directory entry contains one number and an associated name. On the base only the number is displayed.

Opening the directory

To open the directory in idle status:

⬇   Press the directory key (control key down).

Order of directory entries

Directory entries are generally sorted alphabetically. Spaces and digits take first priority.

The sort order is as follows:

1. Digits (0–9)
2. Space
3. Other characters
4. Letters (alphabetical)

To get round the alphabetical order of the entries, insert a space or a digit in front of the first letter of the name. These entries will then move to the beginning of the directory.

Selecting/viewing a directory entry

⬇   Open the directory.

↕   Scroll through the entries until the required number is displayed.

Dialling with the directory

⬇ ➜ ⬇   Open the directory, select the desired entry.

📞   Lift the receiver or press the speaker key 🔊.
The number is dialled.

Redial list

The redial list contains the 20 numbers last dialled on the base (max. 32 digits).

The redial list is arranged in reverse chronological order, i.e. the last dialled number is the first number in the list.

Manual redial

📞   Lift the receiver or press the speaker key 🔊.

⟳   Press the redial key. The number is dialled.

Or:

⟳   Press the redial key.

📞   Lift the receiver or press the speaker key 🔊. The first number is dialled.

To dial the second, third, ... stored number, press ⟳ twice, three times, etc..

Managing entries in the redial list

↦	Press the redial key **briefly**.
⬇	Select an entry.

Deleting an entry

✖	Press the delete key.
OK	Press the **OK** key to confirm. A confirmation tone is emitted. The redial list is displayed.

To cancel deleting, press the ⬅ key.

Deleting the redial list

✖	Press and hold the delete key until "---" is displayed.
OK	Press the **OK** key to confirm. A confirmation tone is emitted. The redial list is displayed.

To cancel deleting, press the ⬅ key.

It is not possible to copy entries from the redial list into the directory.

Call lists

Requirement: Calling Line Identification,

The telephone stores a maximum of 30 numbers in the call list. The following types of call are available:

◆ Accepted calls

◆ Missed calls

In idle mode the ✉ symbol indicates that there are new missed calls in the call list.

Opening the call list

In idle status:

✉	Press the call list key.

List entry

The calls are displayed in chronological order.

```
          ✉

   10.15      10:26

      07912345678
```

An entry shows

– Time and date of the call

– Number of caller

Dialling from the call list

☎	Lift the receiver or press the speaker key ⬛ to return the call selected.

Managing entries in the call list

✉	Press the call list key.
⬇	Select an entry.

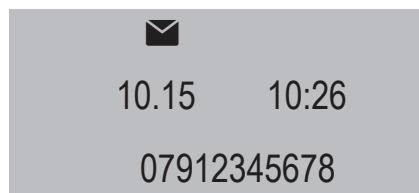**Deleting an entry**

✖	Press the delete key.
OK	Press the **OK** key to confirm. A confirmation tone is emitted. The call list is displayed.

To cancel deleting, press the ⬅ key.

Deleting the call list

✖	Press and hold the delete key until "---" is displayed.
OK	Press the **OK** key to confirm. A confirmation tone is emitted. The call list is displayed.

To cancel deleting, press the ⬅ key.

When you quit the call list, all entries are set to the status "old"; i.e. the ✉ symbol is no longer displayed.

21

One-touch memories (C330 only)

Your Gigaset C330 provides six one-touch memories to store frequently dialled numbers. You can then call a number directly by pressing the corresponding memory key.

Storing a number

In idle mode

M1 / M2 / M3 / M4 / M5 / M6
> Press and hold one of the memory keys.

▨   Enter the telephone number (up to 24 digits).

⌐   If necessary, press and hold to enter a pause.

⌐≡OK   Press the **OK** key to save the number.

Dialling a stored number

☎   Lift the receiver or press the speaker key ◀ .

M1 / M2 / M3 / M4 / M5 / M6
> Press the memory key on which the desired number is stored. The number is dialled.

Or:

M1 / M2 / M3 / M4 / M5 / M6
> Press a memory key to display the stored number.

☎   Lift the receiver or press the speaker key ◀ . The number is dialled.

Base settings

Your telephone is preconfigured, but you can change the settings to suit your individual requirements.

Setting the date and time

⌑≡OK	Press the key to open the display menu. The **Date/Time** symbol flashes.
⌑≡OK	Press the key again to start the date and time settings.
◁⬛▷	Press the right/left control key to change the input position and correct an entry.
⌨	Enter the month and day as a 4-digit number via the keypad, e.g. [0 IP] [9 WXYZ] [2 ABC] [6 MNO] for 26/09/. The date format depends on your country settings.
⌨	Enter the hours and minutes in 4-digit format via the keypad, e.g. [0 IP] [7 PQRS] [1 QD] [5 JKL] for 07:15 am.
⬛	Press the up/down key to switch between the 12- and 24-hour time formats.
⌑≡OK	Press the key to save your settings.

You will hear a confirmation tone and the display will automatically return to idle mode.

Setting the earpiece and speaker volume

You can set the loudspeaker volume for handsfree talking and the earpiece volume to five different levels during a call.

Setting the earpiece volume

◁⬛▷	Set the earpiece volume; the level (L1... L5) is displayed.

Setting the speaker volume

◁⬛▷	Set the speaker volume; the level (L1... L5) is displayed.

Setting the ringer

You can set the ringer volume to six different levels and select a ringtone.

Setting the ringer volume

In idle status:

◁ / ▷	Press the left or right control key.
L0....L5	The volume level currently set is shown. The ringer melody currently set is replayed.

When the ringer volume is set to L0 (off), L0 is displayed and the 🔕 symbol appears in the display.

The ringer volume can also be adjusted during an incoming call, but this setting is not permanent.

Setting the ringtone

You can select a ringtone from a list of 5 pre-loaded ringtones.

�" ≡OK⌟	Press the key to open the display menu. The **Date/Time** symbol flashes.
⌞◄ ►⌟	Press the **right** or **left** control key until the **Ringer Melody** symbol flashes.
⌞' ≡OK⌟	Press the key to enter the **Ringer Melody** setting mode. The current ring melody plays from the speaker and the number is displayed.
⌞▲ ▼⌟	Select the desired melody (or enter the number) and press OK .
⌞◄ ►⌟	Press the **right** or **left** control key to adjust the volume.
⌞' ≡OK⌟	Press the key to save your settings.

Activating/deactivating the ringtone

You can deactivate the ringtone on your handset before you answer a call or when the handset is in idle status; the ringtone can be deactivated permanently or just for the current call. The ringtone cannot be re-activated while an external call is in progress.

Deactivating the ringtone permanently

⌞* ⌟	Press and **hold** the star key.

The ⌐ symbol appears in the display.

Reactivating the ringtone

⌞* ⌟	Press and **hold** the star key.

System settings

System settings apply to the entire phone system. They can only be set on a registered handset.

The Gigaset C330H handset

The Gigaset C330/330 A comes with one Gigaset C330H handset. The handset is already registered to the base.

You can register up to four handsets to your base,

Using the handset

Control key

Below, the side of the control key that you must press in the respective operating situation is marked by an arrow (top, bottom, right, left), e.g. ▷ for "press right on the control key" or ▲ for "press at the top of the control key".

The control key has a number of different functions:

When the handset is in idle status

▽   Open the directory.

▷   Open the main menu.

◁   Open the list of internal phones (base and handsets).

▲   Open the **Audio Setting** submenu.

In the main menu

▲, ▽, ▷ or ◁   Navigate to the required function.

In submenus and lists

▲ / ▽   Scroll up/down line by line.

In input fields

Use the control key to move the cursor up ▲, down ▽, right ▷ or left ◁ .

During a call

▽   Open the directory.

▲   Adjust the loudspeaker volume for earpiece and speaker mode.

▷   Activate mute function.

Display keys

The functions of the display keys change depending on the particular operating situation. Example:

Display key functions
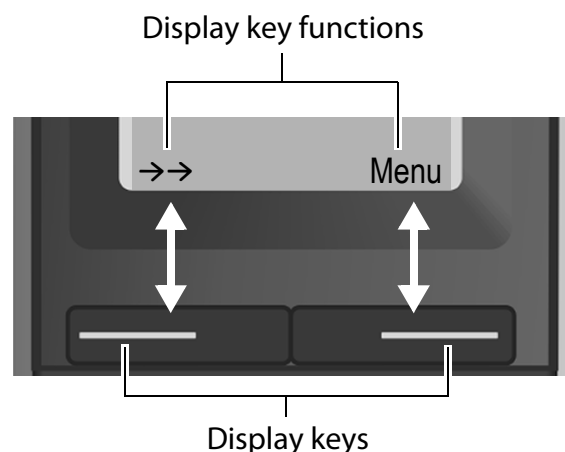
Display keys

Some important display keys:

Menu   Open the menu.

Options   Open a submenu for further functions.

OK   Confirm selection.

< C   Delete key: delete one character/word at a time from right to left.

Back   Go back one menu level or cancel operation.

Save   Store entry.

In the following description the instruction "press the display key XXX" means: "press the display key below the display key function labelled **XXX**".

Keys on the keypad

📞 / 📞 / ✳ etc.
    Press the matching key on the keypad.

🔢   Enter digits or letters.

Correcting incorrect entries

You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:

◆ Delete the **character** by briefly pressing ‹C or press and **hold** to delete the **word** to the left of the cursor.

◆ Insert characters next to the cursor.

◆ Overwrite the highlighted (flashing) character, e.g. when entering time and date.

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.

#️⃣   Press and **hold** the hash key in idle status to activate or deactivate the keypad lock. You will hear the confirmation tone.

If the keypad lock is activated, the ⊡ symbol is displayed and a warning tone will be emitted when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is ended.

Activating/deactivating the handset

📵   With the phone in idle status, press and **hold** the end call key (confirmation tone) to switch off the handset.
Press and **hold** the end call key again to switch the handset on.

Menu guidance

Your telephone's functions are accessible using a menu that has a number ol evels. The full menu tree is shown in the next section,

Main menu (first menu level)

▸ When the handset is in idle status press the **Menu** display key to open the main menu.

The main menu functions are shown in the display. The selected function is marked in black.

Date/Time
Audio Setting
HS Setting
Back   OK

To access a function, i.e. to open the corresponding submenu (next menu level):

▸ Use the control key 🔼 to select the required function and press the display key OK.

To return to the previous menu level or to cancel the operation.

▸ **Briefly** press the display key Back.

Submenus

The functions in the submenus are displayed as lists (example on the right).

To access a function:

▶ Scroll to the function with the control key ⬍ and press OK.

▶ **Briefly** press the display key Back or the end call key 📵 to return to the previous menu level/cancel the operation.

Language
Auto Answer
Register HS
Back   OK

Reverting to idle status

You can revert to idle status from anywhere in the menu as follows:

▶ Press and **hold** the end call key 📵.

Or:

▶ Do not press any key: after 2 minutes the display will **automatically** revert to idle status.

Settings that have not been saved by selecting the display key OK or Save will be lost.

An example of the display in idle status is shown on page 5.

Illustration of menu operation in the user guide

Menu operations are shown in the user guide in abbreviated form.

Example:

The illustration:

Menu ➜ **Audio Setting** ➜ **Ringer Setting** ➜ **Ringer Melody**

means:

▶ Press the Menu display key to open the menu.

▶ Select the **Audio Setting**, press OK.

▶ Use the control key ⬍ to select **Ringer Setting**, press OK.

▶ Use the control key ⬍ to select **Ringer Melody**, press OK.

Handset menu overview

To open the main menu press the Menu display key.

Date/Time	Date/Time	
	Alarm Clock	Activation
		Alarm Time
Audio Setting	Call Volume	
	Ringer Setting	Ringer Volume
		Ringer Melody
	Advisory Tones	

HS Setting	Language	
	Auto Answer	
	Register HS	
	De-register HS	
	Screen Saver	
	Contrast	
System Setting	Time Control	
	System PIN	
	Add. Features	Dialing Mode
		Flash Time
		Conference
	Auto Prefix	Activation
		Prefix No.
	Call List Type	
	System Reset	
Voice Mail	Play Messages	
	Answerphone	
	Call Screening	
	Announcement	Rec. Announcement
		Play Announcement
		Del. Announcement
	Answer mode	
	Ring Delay	

Registering handsets

Manual registration of the Gigaset C330H on Gigaset C330/330 A

If you want to register additional handsets. you must activate manual registration of the handset (1) on both the handset (2) and the base.

When the registration process has completed successfully, the handset returns to idle status. The handset's internal number is shown in the display e.g. **INT 1**. If not, repeat the procedure.

On the handset

If the handset is not registered to a base the display shows:

> Register your
> handset
>
>
> OK
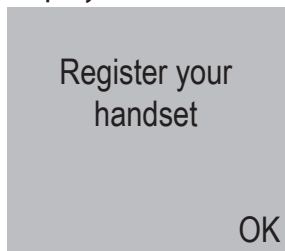
OK Press the display key to start the registration.

> Press locator
> Key for 5 sec
>
>
> OK
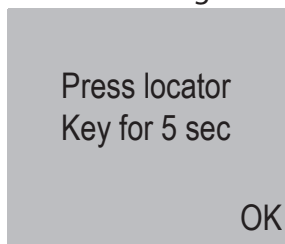
OK Press the display key to confirm.

On the base

Within 60 seconds, press and **hold** the registration/paging key 〔INT 〕 for approx. 5 seconds.

The speaker key (LED) 〔◀〕 flashes and you will hear a beep.

On the handset

〔⌨〕 Enter the current system PIN and press **OK**.

A message indicates that the system is searching for a base that is ready for registration.

Please note

If four handsets are already registered, no additional handset can be registered to the base. If the 5th handset intends to register to the base, an error tone is output and the display shows **Memory Full**.

De-registering handsets

You can de-register any other registered handset from any registered Gigaset C330H handset.

Menu ➔ **HS Setting** ➔ **De-register HS**

〔▽〕 Select the internal subscriber you wish to deregister and press **OK**.

〔⌨〕 Enter the current system PIN and press **OK**.

OK Press the display key to confirm the action.

Locating handsets (paging)

From the base

You can locate your handsets using the base.

INT ⦂⦂   Press the key on the base.

All called handsets will ring simultaneously (paging), even if the ringtones are deactivated.

Ending paging

INT ⦂⦂   Press the key again on the base.

From the handset

You can locate another handset using your handset.

◁   **Briefly** press the INT key (control key on the left).

↕   Use the control key to select the handset to be called or select **Call All** to locate the base and all registered handsets.

OK   Press the display key to start paging.

All called handsets and the base will ring simultaneously (paging), even if the ringtones are deactivated.

Ending paging

Back   Press the display key to stop paging.

Please note

In the case of an incoming external call the paging is stopped.

30

Making calls

If the back light is deactivated it is switched on by pressing any key. In this case the pressed key has no other function.

Making an external call

External calls are calls using the public telephone network.

▯▯ 📞   Enter the number and press the talk key.

Or:

📞 ▯▯   Press the talk key 📞 and then enter the number.

The number is limited to 24 digits.

You can cancel the dialling operation with the end call key 📵.

An ongoing call is indi-
cated by:

You are shown the duration of the call while the call is in progress.

If the line is in use by the base or another handset, **Line In Use** is displayed.

Quick dialling

You can assign a **number from the directory** to each of the **digit keys** 2 ABC to 9 WXYZ,

When the handset is in idle status:
▸ Press and **hold** the digit key.
The number is dialled immediately.

Or:

▸ **Briefly** press the digit key:
Press the display key with number/name (abbreviated if necessary) to dial the number.

Ending a call

📵   Press the end call key.

The end of the call is indi-
cated by:

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key 📞.

You can accept the call by:
▸ Pressing the talk key 📞.

Or:

▸ Pressing the Accept display key.

If the handset is in the charging cradle and the **Auto Answer** function is activated the handset automatically answers the call when you remove it from the charging cradle.

To deactivate the ringtone, press the Silence display key. You can accept the call as long as it is displayed on the screen.

31

Calling Line Identification (CLI)

Calling Line Identification is a telephony service that transmits caller identification information (number and name). When you receive a call, the caller's number and/or name is displayed on the screen according to the following rules:

Number/name is transmitted and stored in the directory

The caller's number and the name according to the directory entry are displayed.

```
 ♦)))                    ▭

          (( 🔔 ))

          Peter Smith
          01234567890

Accept              Silence
```
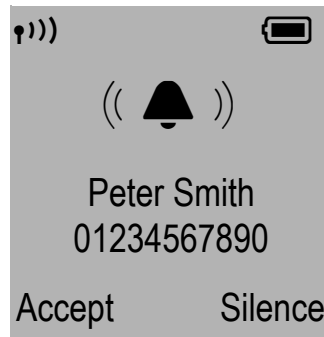
Number/name is transmitted but not stored in the directory

If the number is transmitted it is displayed. If the name is transmitted, it replaces the number.

If the name exceeds 16 characters, only the first 16 characters are displayed. If the number exceeds 24 digits, only the first 24 digits are displayed.

Number/name is not transmitted

Calling is displayed.

Speaker mode

In speaker mode, instead of holding the handset to your ear you can put it down, for example on the table in front of you. This allows other people to participate in the call.

Activating/deactivating speaker mode

Activating while dialling

▯▯ 🔊   Enter the number and press the speaker key.

▸ You should inform your caller before you use the speaker function so that they know someone else is listening.

Switching between earpiece and speaker mode

🔊   Press the speaker key.

During a call or when listening to the answering machine (Gigaset C330 A only), activate or deactivate speaker mode.

If you wish to place the handset in the base/charging cradle during a call:

▸ Press and hold the speaker key 🔊 while placing the handset in the base.

Adjusting the earpiece/speaker volume during a call

To adjust the earpiece or speaker volume during a call:

🔄   Use the control key to adjust the volume (five levels).

Switching to mute

You can deactivate the microphone in your handset during an external call.

🔇   Press the mute key to mute the handset.

Or:

Mute   Press the display key.
The display shows **Mute On**.

Press the key again to reactivate the microphone.

> **Please note**
>
> If the telephone is muted, no keys except the mute key 🔇 and the end call key ⬛ will work.

Making internal calls

Internal calls between the base and the handset or to other handsets registered on the same base are free.

An internal call is indicated on the display via the following symbol:

The name of the calling station (base or handset) is also shown.

Calling from Base

Calling the base or a specific handset

c	Initiate internal call.
s	Select a handset or **Base**.
t	Press the talk key or the Select display key.

Calling all

c	Initiate internal call.
Call All	Select menu option and
t	Press the talk key.

All handsets and the base are called.

Ending a call

a	Press the end call key.

> **Please note**
>
> When selecting **Call All** the connection will be established to the first answering participant. All the others cannot participate.

Transferring a call

You can transfer an external call to the base or another handset (connect).

During an external call:

c	Open the list of handsets.
s	Select the base, a handset or **Call All** and press OK.

When the internal participant answers:

▸ If necessary, announce the external call.

a	Press the end call key or the End display key.

The external call is transferred to the base or the other handset.

If the internal participant does **not** answer or the line is busy, press the display key Back to return to the external call.

Internal consultation/conference calls

When you are conducting an **external** call, you can call an **internal** participant at the same time for consultation or hold a conference call between all 3 participants.

You are conducting an **external** call:

c	Open the list of handsets.
s	Select the base or a handset and press OK. You are connected to the internal participant.

Either:

End	Press the display key. You are reconnected with the external participant.

Or:

Conf.	Press the display key. All 3 participants are connected with each other.

Ending a conference call

a	Press the end call key.

If an **internal** participant ends the call, the other remains connected to the external participant.

> **Please note**
>
> Conferences are only possible between one external and two internal participants.

Accepting/rejecting call waiting

If you receive an **external** call during an **internal** call, you will hear the call waiting tone (short tone). The caller's number or name will appear in the display if Calling Line Identification is enabled.

Ending an internal call, accepting an external call

Accept   Press the display key.

The internal call is **ended**. You are connected to the external caller.

Barging in to an external call

Requirement: The **Conference** function must be activated.

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation. All participants are made aware of the "barging in" by a signal tone.

Enabling/disabling barge in

Menu ➔ **System Setting** ➔ **Add. Features** ➔ **Conference**

↕   Select **On** or **Off** and press OK .

Internal barge in

The line is engaged with an external call. Your screen will display information to that effect. You want to listen in to the external call.

📞   Press the talk key.

You can listen in to the call. All participants hear a signal tone. During this time, this handset displays the **Conference** message and it is not possible to dial another number from this handset.

Ending barge in

📵   Press the end key.

All participants hear a signal tone.

If the **first** internal participant ends the call, the one who has "barged in" remains connected to the external participant.

Using the directory and lists

The following options are available for storing information on calls, contacts and numbers:

◆ Directory
◆ Redial list,
◆ Call list,

Please note

The directory, call lists and shortcuts are saved in the base and shared with all registered handsets.

Directory

You can save up to 150 entries in the directory, which are stored in the base and shared by all registered handsets

If the handset cannot connect to the base, the display shows **Out of range**.

In each directory entry, you can save one number, an associated name and a shortcut for this entry

Editing the directory and storing or deleting an entry are only possible via handset.

For how to write and edit text,

Opening the directory

To open the directory in idle status

⬛   Press the control key.

Storing a number in the directory

`Menu`	Press the display key.
⬛	Select **New Entry** and press `OK`.
⌨	Enter the name (max. 12 characters) and press `OK`.
⌨	Enter the number (max. 24 digits).
`Save`	Press the display key to save the entry.

▸ To insert a pause, e.g. if a prefix is added automatically, press and hold the `R` key.

Or:

⌨	Enter the number (max. 24 digits) and press `Save`.
⌨	Enter the name (max. 12 characters) and press `OK`.
`Save`	Press the display key to save the entry.

Order of directory entries

Directory entries are generally sorted alphabetically by name. Spaces and digits have priority.

The sort order is as follows:

1. Digits (0–9)
2. Space
3. Other characters
4. Letters (alphabetical)

To get round the alphabetical order of the entries, insert a space or a digit in front of the first letter of the name. These entries will then move to the beginning of the directory.

Selecting a directory entry

⬛   Open the directory.

▸ Use ⬛ to scroll through the entries until the required name is selected.

Or:

▸ Enter the first letters of the name; if necessary scroll to the entry with the ⬛ key.

Dialling with the directory

⬛ ➜ ⬛   Open the directory, select the desired entry.

📞   Press the talk key.
The number is dialled.

Viewing entries

⬛   Select the entry.

`View`   Press the display key. The entry is displayed.

36

Editing entries

☐   Select the entry.

Menu   Press the display key.

↕   Select **Edit Entry** and press OK .

< C   Use the display key to delete the current entry.

▦   Change the entry as desired an press Save to save the changes.

Deleting an entry

☐   Select the entry.

Menu   Press the display key.

↕   Select **Delete Entry** and press OK .

Assigning a shortcut

You can assign shortcut numbers for up to 8 entries.

☐ ➜ ☐   Open the directory, select an entry.

Menu   Press the display key.

↕   Select **Shortcut** and press OK .

↕   Select the shortcut number (Shortcut 2, Shortcut 3...) and press OK .

Note that Shortcut 0 is reserved for the IP number. When ⓪ is pressed and held in predial, the IP number is inserted in front of the predial number.

Deleting all entries from the directory

☐ ➜ ☐   Open the directory, select any entry.

Menu   Press the display key.

↕   Select **Delete List** and press OK .

OK   Press the display key to confirm deletion of all entries.

Copying the displayed number to the directory

You can copy numbers displayed in a list, e.g. the call list or the redial list, to the directory.

A number is displayed:

Menu ➜ **Copy to Directory**

▶ Complete the entry,

Redial list

The redial list contains the 30 numbers last dialled with the handset (max. 24 digits). If one of the numbers is in the directory, the corresponding name will be displayed.

The redial list is arranged in reverse chronological order, i.e. the last dialled number is the first number in the list.

Manual redial

→→   Press the display key.

☐   Select the entry to be dialled.

📞   Press the talk key. The number is dialled.

When a name is displayed, you can display the corresponding phone number by pressing the display key View ., Managing entries in the redial list

→→| Press the display key.

☐   Select an entry.

Menu   Open menu.

The following functions can be selected with ↕ :

Copy to Directory
    Copy an entry to the directory

Delete Entry
    Delete the entry after a confirmation.

Delete List
    Delete all entries after a confirmation.

37

Call lists

***

Requirement: Calling Line Identification,

The telephone stores a maximum of 50 numbers in the call list. Calls of the following types are available:

◆ Accepted calls
◆ Missed calls

You can decide which call type should be listed: all calls or only missed calls

The message ⌧ key flashes as soon as a **new** call arrives in a the list.

In **idle status**, the display shows an symbol for the new missed call.

The number of **new** entries is displayed under the corresponding symbol.

```
              ℘ₓ
              03

→→              Menu
```

Opening the call list

***

⌧   Press the message key.

⎕   Select **All Calls** or **Missed Calls** (depending on your **Call List Type** setting) and press `OK`.

List entry

***

The calls are displayed in chronological order.

Example of list entries:

```
  New call          2/2

    0678912345678

  02.08           16:05

  Back            Menu
```

◆ List type (in header)
◆ Number of this call / total number of calls in the list

◆ Number or name of caller (if number and name are both transmitted, they are displayed alternately).
◆ Date and time of call

Dialling from the call list

***

To return the selected call:

⌕   Press the talk key.

Managing the call list

***

Press the `Menu` display key to select the following options:

Copy to Directory
    Copying a displayed number to the directory

Delete Entry
    Delete selected entry.

Delete All
    Delete all entries.

When you quit the call lists, all entries are set to the status "old"; i.e. the ℘ₓ symbol is no longer displayed.

Setting the call list type

***

The call list displays:

◆ **All Calls** or only
◆ **Missed Calls**.

You can define which kind of calls should be displayed.

`Menu` ➜ **System Setting** ➜ **Call List Type**

⎔   Select **Call List Type** and press `OK`.

⎔   Select **All Calls** or **Missed Calls** and press `OK`.

38

Handset settings

Your handset is preconfigured, but you can change the settings to suit your individual requirements.

Changing the display language

You can view the display texts in Chinese and English.

§Menu§ → **HS Setting** → **Language**

Select the language and press §OK§.

If you accidentally choose a language you do not understand:

▸ Press the **right display key** to open the menu.

⊡⊡ Press key in sequence and then press the **right display key** twice.

⬍ Select the correct language and press the **right display key**.

Setting the date and time

§Menu§ → **Date/Time** → **Date/Time**

⌨ Enter the year, month and day as an 8-digit number via the keypad. The first two digits (20) are fixed, i.e. you only have to enter six digits.
E.g. $\boxed{1}$ $\boxed{3}$ $\boxed{0}$ $\boxed{9}$ $\boxed{2}$ $\boxed{6}$ for 26/09/2013.

§OK§ Press the display key.

⌨ Enter the hours and minutes in 4-digit format via the keypad, e.g., $\boxed{0}$ $\boxed{7}$ $\boxed{1}$ $\boxed{5}$ for 07:15 am.

§OK§ Press the display key to save your settings.

Setting the alarm clock

Requirement: The date and time have already been set In idle status, the ⏰ symbol and wake-up time are displayed.

A wake-up call is signalled on the display and with the selected ringtone
The wake-up call sounds for 60 seconds.

During a call, the wake-up call is only signalled by a short tone.

Activating/deactivating the alarm clock

§Menu§ → **Date/Time** → **Alarm Clock** → **Activation**

◂▸ Activate or deactivate the alarm and press §OK§.
Off: The alarm is deactivated
Once: The alarm is executed once at the specified time.
Daily: The alarm is executed daily at the specified time.

Setting the alarm time

§Menu§ → **Date/Time** → **Alarm Clock** → **Alarm Time**

⌨ Enter the hours and minutes in 4-digit format via the keypad and press §OK§.

39

Audio settings

The **Audio Setting** menu can be opened in two different ways:

⬚   Using the control key.

Or via the main menu:

 Menu ➜ **Audio Setting**

In the following the menu path is used.

Changing the speaker/earpiece volume

You can set the loudspeaker volume for handsfree talking and the earpiece volume to five different levels.

In idle status:

 Menu ➜ **Audio Setting** ➜ **Call Volume**

⬚   Set the earpiece volume.

⬚   Scroll to the **Handsfree Volume:** line.

⬚   Set the speaker volume.

 Save   Press the display key if necessary to save the setting permanently.

Setting the volume during a call:

⬚   Press the control key.

⬚   Select volume.

The setting will automatically be saved after approximately 3 seconds, if not then press the display key Save .

Changing ringtones

You can change the volume and the ringtone.

Setting the volume

You can choose between five volumes.

In idle status:

 Menu ➜ **Audio Setting** ➜ **Ringer Setting** ➜ **Ringer Volume**

⬚   Set the volume for incoming calls.

 Save   Press the display key to save the setting.

40

Setting the ringtone

You can select a ringtone from a list of 10 pre-loaded ringtones.

In idle status:

 Menu ➜ **Audio Setting** ➜ **Ringer Setting** ➜ **Ringer Melody**

⬚   Select a melody for incoming calls.

 Save   Press the display key to save the setting.

Activating/deactivating the ringtone

You can deactivate the ringtone on your handset before you answer a call or when the handset is in idle status; the ringtone can be deactivated permanently or just for the current call. The ringtone cannot be reactivated while an external call is in progress.

Deactivating the ringtone permanently

⬚   Press and **hold** the star key.

The 🔕 symbol appears in the display.

Reactivating the ringtone

⬚   Press and **hold** the star key.

Deactivating the ringtone for the current call

 Silence   Press the display key.

For deactivating the ringtone with time control,

Activating/deactivating advisory tones

Your handset uses advisory tones to tell you about different activities and statuses. The following advisory tones can be activated/deactivated independently of each other:

◆ **Key tone**: every key press is confirmed
◆ **Confirmation tone** (ascending tone sequence): at the end of an entry/setting and when a new entry arrives in the answering machine list or call list
◆ **Battery low beep**: the battery requires charging.

In idle status:

§Menu§ ➔ **Audio Setting** ➔ **Key Tones**

q	Select **On** to activate or **Off** to deactivate the **Key Tones**. Confirmation tone und error tone is not affected.
§OK§	Press the display key to save the settings.

Setting the display

Setting the screensaver

You can set a picture or the time to be displayed as a screensaver when the handset is in idle status. This will replace the idle status display. It may conceal the date, time and name. The screensaver is not displayed in certain situations, e.g. during a call or if the handset is de-registered.

§Menu§ ➔ **HS Setting** ➔ **Screen Saver**

q	Select **On** to activate or **Off** to deactivate the screen saver.
§OK§	Press the display key to save your setting.

When the screensaver conceals the display, **briefly** press any key to show the idle display.

Setting the contrast

You can set the level of the display brightness.

§Menu§ ➔ **HS Setting** ➔ **Contrast**

q	Select the desired level (3 levels) and press §OK§.

Activating/deactivating auto answer

If you activate this function, when you receive a call you can simply lift the handset out of the charging cradle without having to press the talk key c.

§Menu§ ➔ **HS Setting** ➔ **Auto Answer**

q	Select **On** to activate or **Off** to deactivate the auto answer function for the handset and press §OK§.

System settings

System settings apply to the entire phone system. They can be set on the base or on any registered handset.

Deactivating the ringtone with time control

You can deactivate the ringtone for the base and all registered handsets with time control. The ringtone is deactivated between the defined start and end time.

§Menu§ ➔ **System Setting** ➔ **Time Control**

q	Select **On/Off** and press §OK§.
q	Select **On** and press §OK§.
q	Select **Start&end** and press §OK§.
~	Enter the time for starting time control (**Silent from 00:00**) and press §OK§.
~	Enter the time for ending time control (**to 00:00**) and press §OK§.

System reset

| Menu | ➔ **System Setting** ➔ **System Reset**

| OK | Press the display key to confirm system reset.

Please note

The system settings are reset to default values for the base and all registered handsets. The directory entries are not changed.

Protecting against unauthorised access

Protect the system settings of the base with a PIN known only to yourself. The system PIN must be entered when, for example, registering/de-registering a handset to/from the base or when restoring the default settings.

You can change the 4-digit system PIN set on the base (default setting: **0000**) to a 4-digit PIN known only by you.

| Menu | ➔ **System Setting** ➔ **System PIN**

Enter the current system PIN and press | OK |.

Enter your new system PIN and press | OK |.

42

Connecting the telephone to the PABX

The following settings are only necessary if your PABX requires them; see the PABX user guide. The settings can only be made via a registered handset

Changing the dialling mode

The following dialling modes can be selected:

◆ Tone dialling (DTMF)

◆ Pulse dialling (DP)

Menu ➔ **System Setting** ➔ **Add. Features** ➔ **Dialing Mode**

q   Select the dialling mode and press OK.

Setting recall

Recall specifies the flash time (break) used for tone dialling when a recall (e.g. a consultation call) is activated. Your phone is preset at the factory for operation on the main connection. For operation on a PABX, you may have to change this value. Please refer to the user guide for your PABX.

Menu ➔ **System Setting** ➔ **Add. Features** ➔ **Flash Time**

q   Select the recall time and press OK.
           Possible values are:
           80 ms, 100 ms, 120 ms, 180 ms, 250 ms, 300 ms, 600 ms, 800 ms.

Setting an automatic prefix

You can set a prefix which is automatically added to a phone number with at least 5 digits. This prefix can be used to dial into the outside line when operating the device on a PABX. A pause is added automatically after the prefix.

The number must be dialled in idle mode, i.e. first ▦ then c.

Activating/deactivating the automatic prefix

Menu ➔ **System Setting** ➔ **Auto Prefix** ➔ **Activation**

q   Select **On** or **Off** and press OK.

Setting the prefix number

Menu ➔ **System Setting** ➔ **Auto Prefix** ➔ **Prefix No.**

▦   Enter the prefix number and press OK.

Example: Auto Prefix = **On** and set to 65

You dial	Actually dialled number
1234	1234
12345	65P12345
#12345	65P#12345

Temporarily switching to tone dialling (DTMF)

If your PABX still operates with dial pulsing (DP), but you need tone dialling for a connection (e.g. to listen to a network mail box) you must switch to tone dialling for the call.

Requirement: You are conducting a call or have already dialled an external number.

During the call:

*   Press the star key.

After the call is ended, dial pulsing is automatically activated again.

43

Customer Service & Assistance

If you have any question, reach us by

Web site: www.gigaset.com

Questions and answers

If you have any questions about the use of your phone, you can contact us 24/7 at www.gigaset.com/service.

The table below contains a list of common problems and possible solutions.

The handset display is blank.
1. The handset is not switched on.
   ▸ Press and **hold** the end call key ☎.
2. The battery is flat.
   ▸ Charge the battery or replace it

Out of range is shown on the display.
1. The handset is outside the range of the base.
   ▸ Move the handset closer to the base.
3. The base is not switched on.
   ▸ Check the mains adapter of the base

Register HS is shown on the display.
Handset has not been registered with the base or has been de-registered.
▸ Register the handset

Handset does not ring.
The ringtone is deactivated.
▸ Activate the ringtone

You cannot hear a ringtone/dialling tone from the fixed line network.
The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.
▸ Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer

Error tone sounds after system PIN prompt.
You have entered the wrong system PIN.
▸ Enter the correct system PIN.

Forgotten the system PIN.
▸ Contact the service hotline

The other party cannot hear you.
You have pressed the mute key 🔇. The handset is "muted".
▸ Activate the microphone again

The number of the caller is not displayed.
Calling Line Identification is not enabled.
▸ **The caller** should ask the network provider to enable Calling Line Identification (CLI).

You hear an error tone when keying an input (a descending tone sequence).
Action has failed/invalid input.
▸ Repeat the operation.
   Watch the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.
Your PABX is set for dial pulsing.
▸ Set your PABX to tone dialling.

Exclusion of liability
Some displays may contain pixels (picture elements), which remain activated or deactivated. As a pixel is made up of three sub-pixels (red, green, blue), it is possible that pixel colours may vary.

This is completely normal and does not indicate an error.

Appendix

Care

▸ Wipe the base station, charging cradle and handset with a **damp** cloth (do not use solvent or a microfiber cloth) or an antistatic cloth.

▸ Impairments in the high-gloss finish can be carefully removed using display polishes for mobile phones.

Never use a dry cloth. This can cause static.

Contact with liquid ⚠

If the base/handset comes into contact with liquid:

1. **Unplug the power supply (base).**

2. **Switch off the handset and remove the battery pack immediately**.

3. Allow the liquid to drain from the device.

4. Pat all parts dry.

   Place the base (the keypad facing down) and the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.).

5. **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

In rare cases, contact with chemical substances can cause changes to the telephone's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Specifications

Technology:

　　　　Nickel-metal-hydride (NiMH)

Size:　　　AAA (Micro, HR03)
Voltage:　　1.2 V

Capacity:　650 mAh

We recommend the following battery types, because these are the only ones that guarantee the specified operating times, full functionality and long service life:

◆ SHP 650mAh

◆ Corun 650mAh

The device is supplied with two approved batteries.

Handset operating times/charging times

The operating time of your Gigaset handset depends on the age of the batteries and the way they are used. (All times are maximum possible times).

Standby time (hours)*	180
Talktime (hours)	8
Charging time in charging cradle (hours)	16

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is regularly updated:

www.gigaset.com/service

Base power consumption

In standby mode (backlight off):
Gigaset C330: approx. 0.9 watt
Gigaset C330 A: approx. 1.0 watt

During the call (speaker mode):
Gigaset C330: approx. 3.0 watt
Gigaset C330 A: approx. 3.0 watt

General specifications

WDCT standard	is supported
Radio frequency range	2402.784~2480.544 MHz
No. of channels	91
Bit rate	1.152 Mbit/s
Modulation	GFSK
Peak output power	25 mW, EIRP
Range	up to 300 m outdoors, up to 50 m indoors
Base power supply	100-240V ~50/60Hz
Environmental conditions in operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/ DP (dial pulsing)

Pin connections on the telephone jack

```
3 ──────── 4      1 unused
2 ──────── 5      2 unused
1 ──────── 6      3 a
                  4 b
                  5 unused
                  6 unused
```
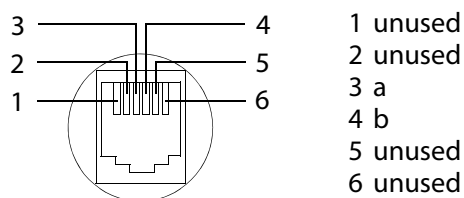
Writing and editing text

The following rules apply when writing text:

◆ Each key between 0ᵢₚ and 9ᵂˣʸᶻ is assigned several letters and characters.

◆ Control the cursor with ◁ ▷ ▲ ▼ Press and **hold** ◁ or ▷ to move the cursor **word by word**.

◆ Characters are inserted at the cursor position.

◆ Press the star key ✳ to display the table of special characters. Select the required character using ◁ or ▷ to insert the character at the cursor position.

◆ Press ‹C display key to delete the **characters** to the left of the cursor. Press and **hold** to delete the **word** to the left of the cursor.

◆ The first letter of the name of directory entries is automatically capitalised, followed by lower case letters.

Writing names

Press the relevant key several times to enter letters/characters.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x	16x	17x	18x	19x	20x	21x			
1 ω	1	@	_	#	=	<	>	(	)	&	€	£	$	¥	[	]	{	}	¤					
2 ABC	a	b	c	2																				
3 DEF	d	e	f	3																				
4 GHI	g	h	i	4																				
5 JKL	j	k	l	5																				
6 MNO	m	n	o	6																				
7 PQRS	p	q	r	s	7																			
8 TUV	t	u	v	8																				
9 WXYZ	w	x	y	z	9																			
0 IP	␣*)	.	0	,	/	:	;	"	'	!	¡	?	¿	*	+	-	%	\	^	~	|			

*) Space

Setting upper/lower case or digits

Press the hash key # **briefly** to switch from "Abc" mode to "abc" and from "abc" to "Abc" (upper case: 1st letter upper case, all others lower case). Press the hash key # **before** entering the letter.

You can see in the display whether upper case, lower case or digits is selected.

Manufacturer warranty

On the purchase of your new Gigaset product, we guarantee that this equipment is a genuie manufacturer's product and extend the following warranty:

We guarantee this product against manufacturing defects for 1year from the date of purchase, unless specified otherwise.

Adaptors and batteries for cordless phones carry 6 months warranty from the date of purchase.

Gigaset Communications authorized Service Centres will replace or repair, if necessary, any defective part/parts free of charge by presenting this certificate of warranty at the Service Centre mentioned overleaf.

This Certificate of warranty does not apply if the telephone has:

1. Been misused, mishandled, willfull damaged, neglected, damaged by lightning, improperly repaired, tested, altered improperly in any way.
2. A defect arising out of any failure to follow instructions either in the manual or product specification.
3. In case repairs are carried out of by unauthorized personnel or unauthorized source warranty will be void.
4. A defect arising from using non-Gigaset approved accessories or ancillary items attached to or in connection with the telephone.
5. If this certificate of warranty is not signed and stamped by the authorised distributor.
6. Any other claim resulting out of or in connection with the device shall be excluded from this warranty.

For Southern Africa:

In the event of an after-sales issue/warranty claim please refer back to your point of purchase.

Proof of purchase (receipt) has to be submitted.

Certificate of warranty*

The warranty is not valid if it is not signed and stamped by the authorized distributor.

Please fill in the following details and stamp the card to validate the warranty.
All details must be filled in by the dealer and retained by the customer.
This warranty shall apply to products purchased in the Middle East only.

Customer's Name:

Product / Model:

Dealer's Name:

Date of Purchase: Invoice / Cash Memo Details:

*Applicable for Middle East and India

Dealer's Stamp

Template Borneo, Version 1, 21.06.2012

28

Service Centres (Midde East)

UAE

Customer Service Hotline UAE

TEL: 00971-4-4458255 /
00971-4-4458254

Service Collection Point

www.technocare-prodigy.com

KARAMA

Sea Shell Electronics

Opp. Karama Centre

Dubai, UAE

Tel: 00971-4-3979228

Fax: 00971-4-3966205

Deira

Souvenier Mobiles,

Omar Bin Katab Road,

Oppst. Gulf Peral hotel (Tahir Hotel)

Al Baraha Street,

Tel: 00971-4-2731910 /
00971-4-2737377

Sharajah

Hotline Telecom

Sahara Centre

Sharjah, UAE

Tel: 00971-6-5312126

Al Ain

Phone Station

Al Ain Mall, Town Centre,

Tel: 00971-3-7515588

Fujairah

Al Manzil,

Al Gurfa Street,

Main market Road,

Tel: 00971-9-2233488

Oman

National Telephone Services Co. LLC

P.O. Box 2786 PC:112, Sultanate of Oman

Tel: +968-709281 Ext. 45/21/75

Fax: +968-791013

E-mail: isonts@omentel.net.om

Qatar

Modern Home,

51-East - Salwa Road,

Al-Maha Complex, Doha

Tel: 00974-4257844 / 00974-4257777

Fax: 00974-4314700

Bahrain

Authorized Service Center,

Bldg: 211, Rd: 339, Block: 321,

Old Place Road, Manama,

Tel: 00973-17311173

E-mail: servicemanager@ashrafs.com.bh

Saudi Arabian Service Centers:

Ahmed Abdulwahed Trading Co.

Jeddah Service Center

Al-Amal Plaza, Hail Street,

Jeddeh, Saudi Arabia,

Tel: 02-6500282 Ext. 209

Riyadh Service Center

Olaya Street

Riyadh, Saudi Arabia,

Tel: 01-4622470 / 4623850

Khobar Service Centre

Al-Khobar Street,

Al-Khobar, Saudi Arabia,

Tel: 03-8944193/03-8952359

Template Borneo, Version 1, 21.06.2012

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29

Service Centres (Midde East)

Madina Munawara

Al-Ayon Street,

Tel: 00966-4-8387931

Khamis Mushyat

Al-Khalidiya St.,

Tel: 00966-7-2230772

Tabuk

Main Street,

Tel: 00966-4-4219232

Kuwait

Customer Service Hotline Kuwait

Tel: 00965-22458737 / 00965-22458738

Al-Baptain Service Center

Shop #: 247

Qibla, Block 11,

Avenue 11,

Souk al Kabeer,

Fahad Al Salem Street,

Tel: 00965-2464993

Jordan

SEDR Home & office Electronics

Co - Tronicom

Wasfi Al-Tal St.,

Building No. 80,

2nd floor,

Tel: 00962-6-5625460/1/2

Lebanon

306, Jdeideh Sin el Fil Blvd,

Tel: 00961-1240259 / 00961-1236110

Authorisation

This device is intended for analogue phone lines outside the European Economic Area (with the exception of Switzerland) depending on national type approval.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the Declaration of Conformity is available at this Internet address: www.gigaset.com/docs

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Service Centres (India)

Ahmedabad
inTarvo Technologies Ltd

Tel No. : +9179-65495391 / 9016669016
201,Second Floor,Darshak Building
Opp:-Shrey Hospital ,Punjabi Hall Road,
Navrangpura, Ahmedabad,
Gujarat-380009.
Email: monitor.support@intarvo.com

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Bangalore – 560 034
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Tel No. : +91 44-43412266
Old No. 11 / New No. 6, Jeevanandam Street,
Lakshmipuram,Thiruvanmiyur,
Chennai - 600 041
Email: support.chennai@intarvo.com

Hyderabad
inTarvo Technologies Ltd

Tel No. : +91 40 30154105 / 01
No : 3-9-241, Sangeetha Plaza,
1st floor,Near West Maredpally Police station,
Secundearabad,
Andhra Pradesh -500 026.
Email: rthyderabad@intarvo.com

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Tel No. : +91 40 30154105 / 01
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New Toc-H Road,
Vyttila, Cochin - 682019

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Tel No. : +91 22 40334214
No.2, AVS Compound, Ejipura,
80 ft, Road Koramangala,
Bangalore – 560 034
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trctl.pune@intarvo.om

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SolutionKamal Apartment,
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Canada Corner, Nasik-422002.
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Tel No. : +91 33-64506157
53/4B, Central Road,
Kolkata-32
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30

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Shed No.-19, Hartron Complex,
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Kanchna Bihari Marg, Near.
Machale Taxi Stand,Kalyan Pur,
Lucknow.
Email: monitoronsite.lucknow@intarvo.com

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30